

Comparison of Three Skilled Nursing Facilities

Facility Name:	Friendship Health Center (Part of Holgate Center)			Prestige Care and Rehabilitation — Menlo Park Care Center			Laguna Honda Hospital and Rehabilitation Center		
Sandra Simon's Nursing Home Administrator Tenure:	December 2022 – June 2023			March 2022 – November 2022			Start Date: June 26, 2023		
Tenure Duration:	7 Months			9 Months					
Position Job Title	Nursing Home Administrator			Nursing Home Administrator			Nursing Home Administrator and CEO		
Most recent health inspection:	5/4/2022			7/1/2019			4/19/2021		
Total number of health citations	7	10.2	8.8	10	10.2	8.8	13	15.4	8.8
Number of Certified Beds	100			83			769		
Average Residents Per Day	68.7			70.4			563.3		
Overall Rating	2 of 5 Stars Below Average			1 of 5 Stars Much Below Average			2 of 5 Stars Below Average		
Health Inspections Rating	2 of 5 Stars Below Average			2 of 5 Stars Below Average			1 of 5 Stars Much Below Average		
Overall Staffing Rating:	3 of 5 Stars Average			4 of 5 Stars Above Average			5 of 5 Stars Much Above Average		
Quality Measures Rating	4 of 5 Stars Above Average			1 of 5 Stars Much Below Average			4 of 5 Stars Above Average		
	Friendship Health Center	Oregon Average	National Average	Prestige Care Menlo Park	Oregon Average	National Average	Laguna Honda Hospital	California Average	National Average
	(Hours : Minutes)			(Hours : Minutes)			(Hours : Minutes)		
Total number of nurse staff hours per resident per day	6 : 25	4 : 54	3 : 44	3 : 57	4 : 54	3 : 44	5 : 59	4 : 20	3 : 44
Registered Nurse (RN) hours per resident per day	0 : 27	0 : 44	0 : 39	0 : 32	0 : 44	0 : 39	1 : 57	0 : 35	0 : 39
LPN / LVN hours per resident per day	1 : 57	0 : 56	0 : 53	0 : 48	0 : 56	0 : 53	0 : 43	1 : 12	0 : 53
Nurse aide hours per resident per day	4 : 2	3 : 14	2 : 13	2 : 37	3 : 14	2 : 13	3 : 18	2 : 34	2 : 13
Total nursing staff turnover	66.1%	55.8%	53.5%	46.3%	55.8%	53.5%	Not Available	46.2%	53.5%
Registered Nurse (RN) turnover	80.0%	58.0%	51.3%	70.0%	58.0%	51.3%	Not Available	49.9%	51.3%
Number of administrators who have left the nursing home	2	1	0.8	Not Available	1	0.8	Not Available	0.8	0.8
Complaint inspections									
Date(s) of complaint inspection(s) between 5/1/2022 — 4/30/2023	2/14/2023			1/4/2023			None		
Number of complaints in the past 3 years that resulted in a citation	1			12			4		
Number of times in the past 3 years a facility-reported issue resulted in a citation	1			3			29		
Infection control inspections									
Date(s) of infection control inspection(s) between 5/1/2022 - 4/30/2023	None			None			None		
Number of citations from infection control inspections in the past 3 years	3			1			0		
Federal fines in the last 3 years	2			5			2		
Ownership Type:	Non-Profit Corporation			For-Profit Corporation			Government – City / County		

Source: All data from CMS' "Nursing Home Compare" look-up at <https://www.medicare.gov/care-compare/?redirect=true&providerType=NursingHome>; data retrieved 6/3/2023.

Note: Staff turnover is the percent of nursing staff or number of administrators that stop working in a facility within a given year. Low turnover indicates that facilities generally retain their staff for longer periods of time. Lower turnover is preferred because staff who work in facilities for longer periods of time may become more familiar with the residents and the facility's operating procedures. Patients are better served with low staff turnover because the staff know their care needs.