

Laguna Honda Hospital's Patient Gift Fund:

Just After Internal Audit of Patient Gift Fund Began, LHH's Philanthropy Page Menu Removed Gift Fund Page Link



by:

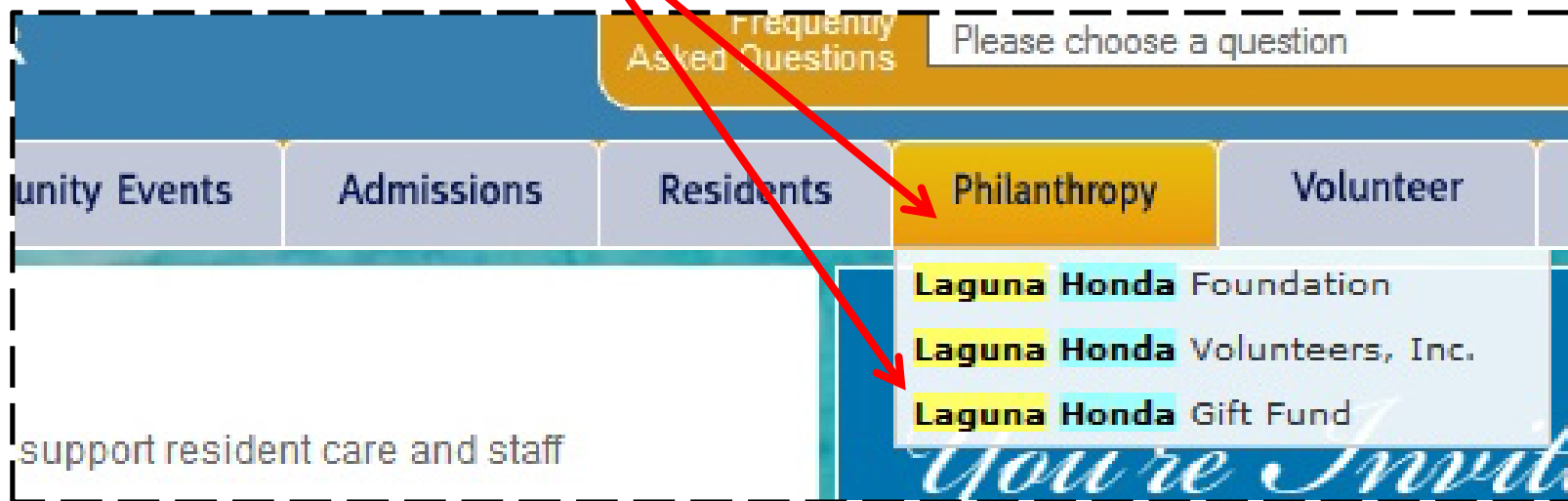
SF Examiner.com

SF Hospital Examiner:
Patrick Monette-Shaw

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Figure 1: Before LHH's Patient Gift Fund Scandal, a Web Page for the Gift Fund Existed

- Between May 20, 2010 — when LHH's Patient Gift Fund scandal broke — and August 27, LHH's philanthropy web page contained a drop-down link to a "Gift Fund" page.



This is Google's cache of <http://www.lagunahonda.org/philanthropy/giftFund.asp>. It is a snapshot of the page as it appeared on Aug 27, 2010 13:44:36 GMT. [current page](#) could have changed in the meantime. [Learn more](#)

These search terms are highlighted: **laguna honda hospital** These terms only appear in links pointing to this page: **philanthropy**

[Text-on](#)

Source: Screen capture of www.lagunahonda.org, contained in Google "cache" file as it appeared on August 27, 2010.

Figure 2: Contributors Were Initially Told the Gift Fund Would Benefit Patients

- The gift fund page implied to donors that contributions would benefit patients.

The screenshot shows the website header for Laguna Honda Hospital and Rehabilitation Center. The main navigation menu includes: Explore Laguna Honda, New Construction, Services, Community Events, Admissions, and Resident. A 'Frequently Asked Questions' button is visible in the top right corner.

Laguna Honda Gift Fund

The Laguna Honda Gift Fund promotes the independence of Laguna Honda residents by funding the purchase of a range of amenities that help expand personal choices and integrate Laguna Honda into the larger civic culture of San Francisco.

The fund underwrites major initiatives such as presentation of cultural events and group transportation for daytrips throughout the city. It also funds personal necessities such as clothing and toiletries as well as books and computers.

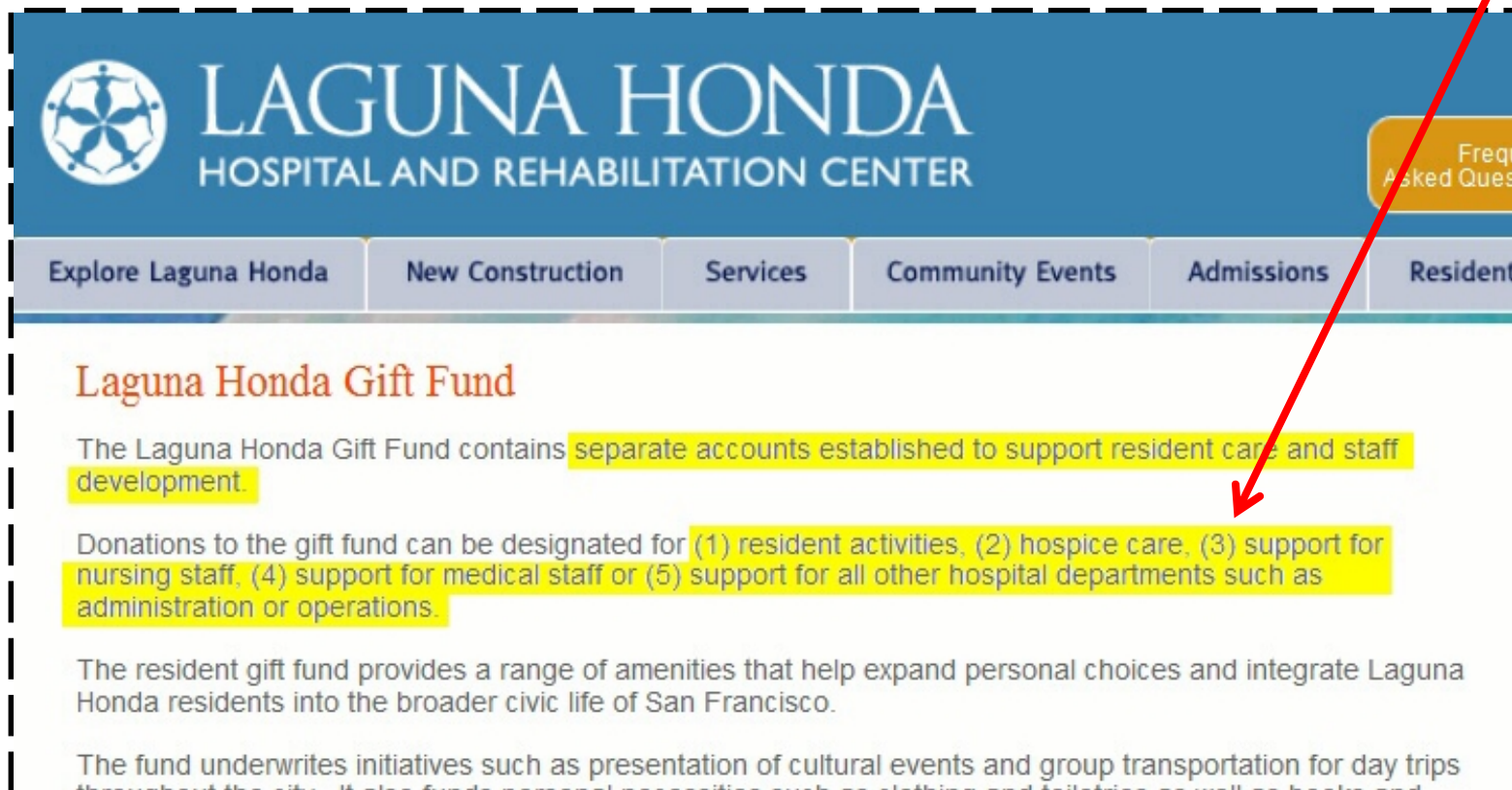
You will be able to make contributions to the Gift Fund by entering donation information on this page very soon. You may also send your tax exempt contribution to: Gift Fund, 375 Laguna Honda Blvd., San Francisco, CA 94116.

For more information about Gift Fund contributions, contact the Community Relations office at 415-759-2350 or 415-759-4597.

Source: Screen capture from www.lagunahonda.org, May 19, 2010.

Figure 3: After the Scandal Broke, Contributors Were Then Told the Gift Fund Would Also Benefit LHH's Staff

- The gift fund page changed, telling donors contributions might benefit staff.



The screenshot shows the Laguna Honda Hospital and Rehabilitation Center website. The header includes the logo and name. Below the header is a navigation menu with links: Explore Laguna Honda, New Construction, Services, Community Events, Admissions, and Resident. The main content area is titled "Laguna Honda Gift Fund". The text describes the fund's purpose and lists donation categories. A red arrow points to the text "(3) support for nursing staff" in the second paragraph.

Laguna Honda Gift Fund

The Laguna Honda Gift Fund contains separate accounts established to support resident care and staff development.

Donations to the gift fund can be designated for (1) resident activities, (2) hospice care, (3) support for nursing staff, (4) support for medical staff or (5) support for all other hospital departments such as administration or operations.

The resident gift fund provides a range of amenities that help expand personal choices and integrate Laguna Honda residents into the broader civic life of San Francisco.

The fund underwrites initiatives such as presentation of cultural events and group transportation for day trips

Source: Screen capture from www.lagunahonda.org, June 8, 2010.

Figure 4: After the Patient Gift Fund Began Being Audited Internally, Its Web Page Suddenly Disappeared

- In September, just after the City Controller ostensibly began an internal audit of LHH's Patient Gift Fund, its philanthropy web page drop-down link to the "Gift Fund" page **disappeared by September 9**; it **had been available as of September 7**, two days earlier.
- The Patient Gift Fund page is now inaccessible. Why would **the entire page be taken off line? Why not just edit the page** to reassure donors?



Source: Screen capture from www.lagunahonda.org, September 9, 2010.