



San Francisco
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC

October 7, 2019

Dear Laguna Honda Community,

I am writing to inform you that Madonna Valencia, our Chief Nursing Officer has left Laguna Honda Hospital and Rehabilitation Center.

Hearing this news may be upsetting and difficult for you and your colleagues. Leadership at LHH are taking immediate steps to help provide support to all staff, especially the Nursing and Education departments. More information on these resources will be provided soon.

The Mission and Vision of LHH is underpinned by the trust of residents and their families in our staff and providers to deliver safe, quality-driven care. We are working diligently with our partners across the Department of Public Health and San Francisco Health Network for assistance in covering the responsibilities of the CNO, and to formulate a plan to recruit a permanent replacement. We should think of this as an opportunity for us to welcome meaningful changes to our standards, reputation and purpose as a public safety-net post-acute provider for San Franciscans.

As we have all demonstrated, despite difficult news, we will continue to provide the best care we can in a homelike environment. This is important for our residents, their families and visitors. Together we can move forward and continue to heal.

Sincerely,

A handwritten signature in black ink that reads "M. Rykowski".

Margaret A. Rykowski, MS, RN
Acting Chief Executive Officer