



San Francisco
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

Roland Pickens, MHA, FACHE
Chief Executive
San Francisco Health Network

July 28, 2022

Pausing Transfers and Discharges of All Laguna Honda Residents

Dear Laguna Honda Residents and Families,

This is an extremely challenging time for our community of residents and their families, our staff and all those who care about Laguna Honda Hospital.

I am writing to share that as of today, Laguna Honda will pause the discharge and transfer of all residents based on regulators agreeing to the City's urgent request to pause all transfers of residents at Laguna Honda.

As you know, the Centers for Medicare and Medicaid Services (CMS) terminated Laguna Honda's participation in the Medicare and Medicaid Provider Participation Programs in April 2022. Another way to think about this is that CMS no longer sees Laguna Honda as part of their program. As a result, CMS required Laguna Honda to transfer or discharge all Medicare and Medicaid residents by mid-September.

The Closure Plan has had challenges and negative impacts for our community. As a result, Laguna Honda worked with, and at the direction of, CMS, the California Department of Public Health (CDPH) and the California Department of Health Care Services (DHCS) to pause the discharge and transfer of all residents.

At this time, we are not certain how long we will be allowed to pause transfers and discharges but will continue to keep our community updated with the latest information. We know the uncertainty is challenging but we hope this pause provides our community with relief.

We are committed to providing dedicated care to all Laguna Honda residents.

Sincerely,

Roland Pickens, MHA, FACHE

Chief Executive Officer, San Francisco Health Network &
Interim Chief Executive Officer, Laguna Honda Hospital