



San Francisco  
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

## Laguna Honda Hospital Is Recertified into the Medicaid Program

August 16, 2023

Dear Laguna Honda Residents and Families,

It is with great joy that I share the news that the California Department of Public Health (CDPH) and the Department of Health Care Services **have recertified Laguna Honda Hospital in the Medicaid Provider program effective immediately.**

This means we are fully participating in a program that supports more than 95% of resident care at LHH. This news is a source of great satisfaction for all of us at LHH, and we hope provides relief to our residents and their families who can now be secure about the future of Laguna Honda.

It marks a major achievement in our transformation to a high-quality skilled nursing facility that we are confident will serve as a national model. This recertification was the direct result of our team proving, in multiple rigorous surveys, that we meet the highest standards for patient care, patient safety, fire and life safety and operations. We intend to continue meeting those standards day in and day out.

We are immensely grateful to every one of our residents and their families for your ongoing support and patience as we undertook this journey. We have always been guided by a single goal: to provide excellent care for our residents every day.

I am confident that we will continue to provide that care to Laguna Honda residents for decades to come.



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There may be questions in the upcoming days and weeks, but we wanted to share this good news with you all. We will be following up with more information soon.

Sincerely,

A handwritten signature in blue ink that reads "Roland Pickens".

Roland Pickens, MHA, FACHE  
Director/CEO, San Francisco Health Network &  
Executive Sponsor, Laguna Honda Hospital Recertification Incident Command