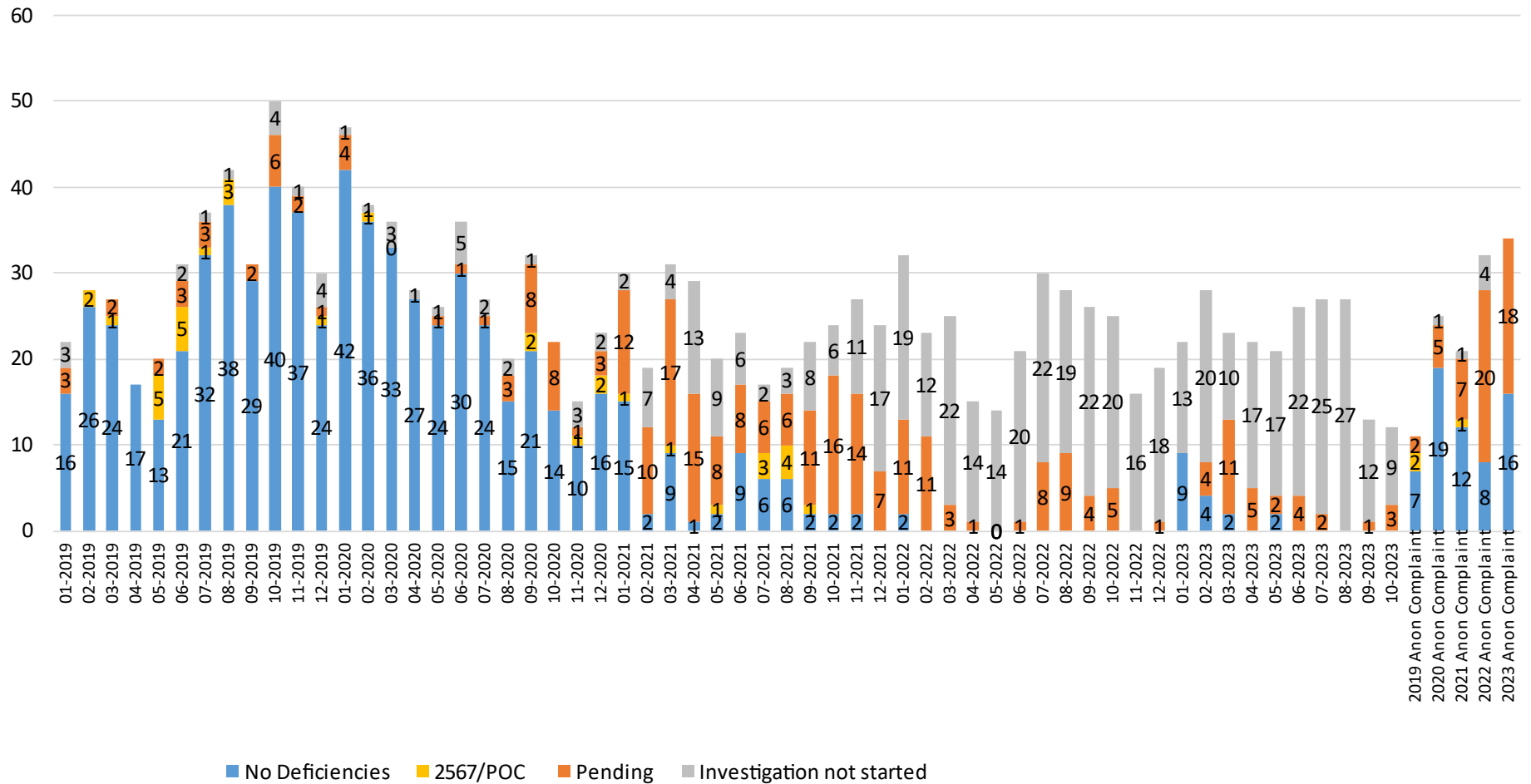




ITEM	DISCUSSION
FACILITY REPORTED INCIDENTS (FRI)	<p>During October 2023, LHH submitted a total of 10 FRIs to CDPH and 3 anonymous complaints. The FRIs include allegations of abuse, adverse events, and other reportable issues. CDPH has initiated investigation into some of the cases, but final determination of potential deficiencies has not been determined for all cases.</p> <p>October: 13 cases (10 FRI and 3 Anonymous Complaints) <i>(9 investigation not started by CDPH)</i></p> <ul style="list-style-type: none"> • 6 allegations of abuse <ul style="list-style-type: none"> ○ Resident to resident: 2 <i>(2 investigation not started by CDPH)</i> ○ Staff to resident: 1 <i>(1 investigation not started by CDPH)</i> ○ Other to resident: 0 <i>(0 investigation not started by CDPH)</i> ○ Injury of Unknown Source: 2 <i>(2 investigation not started by CDPH)</i> ○ Staff to Resident Neglect: 1 <i>(1 investigation not started by CDPH)</i> • 3 adverse events <i>(3 investigation not started by CDPH)</i> • 1 Missing/Elopement <i>(1 pending outcome)</i> • 3 anonymous complaints <i>(3 pending outcome)</i>
SURVEY UPDATES	<ol style="list-style-type: none"> 1. On October 20, 2023, one CDPH surveyor arrived to investigate two anonymous complaints. The investigation is under review by the CDPH district office. 2. On October 30, 2023, one CDPH surveyor arrived to investigate an anonymous complaint. The investigation is under review by the CDPH district office.
PLAN OF CORRECTION UPDATES/REPORTING	None.
EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS	Total of 1 FRI were investigated through document request.
ONGOING SITE VISITS	None.
PENDING SITE VISITS	289 FRI pending without document request or call/visit.
UPCOMING SURVEYS	None.
CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES	Quality Management continues daily rounding across units to ensure the best practices are being implemented as it relates to infection prevention and control, risk management, patient safety, and regulatory expectations. Daily feedback will be shared with the unit leadership.



Outcome of Facility Reported Incidents (FRIs)





Outcome of Staff to Resident Allegations of Abuse
Facility Reported Incidents (FRIs)

