# **One Year Later**

From: Mayor London Breed <mayorlondonbreed@sfgov.org>

To: pmonette-shaw@earthlink.net

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# One Year Later: Standing Strong Together Throughout the COVID-19 Pandemic

It has been one year since the Stay at Home Order in San Francisco went into effect. We asked you all to make a huge sacrifice. We asked you to stay at home for your safety and the safety of those around you. We made sure everyone had the information you needed to do all you could to prevent the spread of the coronavirus and keep our community healthy.

At the time, we knew it was going to be disruptive. We also knew it would be a defining moment in our City's history. And we knew that we would get through it. As I said last year, San Francisco has overcome big challenges before—and we will do it again, together.



One very long year ago today.

I continued to be inspired by the resilience of the people of this city.



As we take a moment to reflect on this past year, I'm so proud of how quickly we

acted and the accomplishments we have achieved. We are slowing the spread of the virus, getting vaccines in people's arms, and our City is continuing to reopen.

I am incredibly hopeful for the future. We will all continue to do our part, following public health guidelines and keeping each other safe. But today is a day for us to look back on all we have overcome this year, honor those who have been on the front lines of this pandemic, and celebrate the lives we have saved.

# **Celebrating Key Milestones**



# **Getting People Vaccinated**

Since San Francisco received its first doses of the vaccines in February, we have been working to roll out and administer vaccines to people as quickly as possible. We have a robust network of high-volume sites, pop-ups and mobile vaccination teams, and community clinics that are helping us in this effort. As of today, 73% of people over 65 and 1/3 of eligible adults have received at least one dose of the vaccine.

# **Free and Accessible Testing**

We created **CityTestSF**, a network of sites to provide COVID-19 testing for San Franciscans, and launched a robust, world-renowned **contact tracing system**. Testing and contact tracing provide key insight into how COVID-19 spreads in our communities. We made sure to establish testing sites in underserved neighborhoods where we saw higher rates of COVID-19, set up pop-up sites to make it easier to access testing, and prioritize essential workers and uninsured San Franciscans.



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### **COVID Command Center**

Dozens of City Departments and hundreds of Disaster Service Workers have been coordinating our City's response to the pandemic at the COVID Command Center, currently housed at Moscone Center South. We activated our Emergency Operations Center in January to help us act and respond quickly—which helped us save lives.

# Supporting Families, Children and Youth

Early in our response, we created a system of emergency youth and child care centers to care for the children of essential workers. We also launched Community Hubs to support children and youth with distance learning—we will continue this work throughout the summer through our Summer Together initiative.

We also provided paid sick leave and other key benefits for San Francisco workers to help them stay safe and care for family members with COVID-19.









# Providing Food and Resources for Those in Need

During this pandemic, we wanted to make sure no one had to choose between paying rent or seeking healthcare and feeding their family. Through the COVID Command Center, our Human Services Agency, and partnerships with local food banks, we were able to help thousands of families put food on the table during these challenging times.

### **Getting People Off the Streets and Into Shelter and Housing**

Safe shelter and housing are crucial for a person's health. Through a historic effort, we helped thousands of people—including those experiencing homelessness, seniors and vulnerable populations, and essential workers who had to isolate and quarantine—get that shelter at hotel sites across the City.

We also set up **Safe Sleeping Sites** and connected people experiencing homelessness to **permanent supportive housing** as part of our response.

As we recover, we are committed to building more homes and shelter beds to help people out of homelessness. This includes a historic expansion of permanent supportive housing and opening more **Navigation Centers**, like the 200-bed facility in the Bayview that we just opened in January.



# **Keeping Our City Running**

On March 17 of last year, when we all stayed home, our frontline workers—from our police officers and firefighters, to MUNI operators and Public Works employees—showed up to do the work to keep our City safe, clean, and healthy. It wasn't easy to put themselves out there when we didn't know much at all about the virus, but they kept us moving forward.









## **Centering Equity in Our Response**

Throughout this entire response, we have focused on reaching underserved populations and lifting up those who have historically been left behind. As we work to recover from this pandemic, we have a real



opportunity to **create a more equitable and just city** and **address the disparities** that COVID-19 has exposed in our systems and institutions.



# By the Numbers

- More than 1.6 million COVID-19 tests have been collected
- More than 2 million bags of groceries to families in need
- Nearly 10,000 people served in our temporary hotel and shelter program
- More than 248,000 San Franciscans have received at least one dose of the COVID-19 vaccine
- \$31 million raised for the Give2SF COVID-19 Response and Recovery Fund to support small businesses, provide food for families and people in need, stabilize housing for San Franciscans, and support children and youth.

# Thank You, Essential Workers

When we announced the Stay at Home Order, we were clear that government and other basic services would continue in San Francisco. Health care workers continued to show up day after day to take care of people who were sick. Hundreds of City employees were deployed as Disaster Service Workers to respond to the pandemic. Police and firefighters kept working, buses kept running, and City workers continued to keep our streets clean and safe. Grocery stores, pharmacies, banks, gas stations, and more remained open, to make sure people could still access their essential needs. Restaurants stayed open and helped provide food for our communities. Non-profit workers kept providing essential services, especially for those most vulnerable. Volunteers stepped up to the plate to help others in need.

These critical services would not have been possible without all the people who continued to show up to do their jobs and serve others. While many people transitioned to remote work, these workers kept our City running. We are so grateful for everything they have done and continue to do for San Francisco.













# **Looking Forward**

Thank you to all San Franciscans for doing your part -- from the early days of sheltering in place, to today -- continuing to look out for one another, wearing your masks, watching your distance, and getting tested if you feel sick. Your actions over this past year have saved lives, and we're all going to need to keep doing our part to stay safe and keep our entire community healthy.

I am hopeful that we have better days ahead of us, but we are not yet out of this pandemic. As we get on the road to recovery, we're going to need to doubledown on our efforts to make San Francisco a more equitable and just city.

Let's keep up the good work so we can protect public health, move forward with reopening, and recover as a city.

**Book a COVID-19 Vaccine Appointment** 

Get Notified When You Are Eligible For A COVID-19 Vaccine

For more information about COVID-19, visit:

sf.gov/covid19

**Connect with Mayor Breed** 









(415) 554-6141 mayorlondonbreed@sfgov.org

For general City services, call 3-1-1

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City & County of San Francisco, Office of the Mayor | 1 Dr. Carlton B. Goodlett Place, Room 200, San Francisco, CA 94102

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