## LAGUNA HONDA REPLACEMENT PROJECT TRANSITION STEERING COMMITTEE MEETING

## AGENDA TUESDAY, SEPTEMBER 6, 2005 ROOM B-102

## **LHHRP Vision Statement**

"The City and County of San Francisco will design and construct a new campus on the Laguna Honda Hospital site which will provide housing and a complete continuum of long term healthcare services. This facility will be among the most innovative, technologically advanced, efficient, flexible, humane and natural facilities in the world. It will, by design, encourage rehabilitation and independent living while setting the standard for enhancement of the quality of life."

## 1. Review of LHHRP Schedule Major Milestones (TAB A)

|                 | TCCO's<br>Contractual Substantial<br>Completion Dates | Forecast<br>Completion<br>Dates | Projected LHH<br>Move In<br>Dates | DISCUSSION                | ACTION       | PRIO-<br>RITY |
|-----------------|---|---------------------------------|-----------------------------------|---------------------------|--------------|---------------|
| South Residence |   |                                 |                                   |                           |              |               |
|                 | March 13, 2008  | August 2008                     | December 2008                     | Monitor                   | Project Team |               |
| Link Building   | July 31, 2008   | December 2008                   | April 2009                        | schedule<br>And adjust as | responsible  |               |
| East Residence  | September 12, 2008                                    | February 2009                   | June 2009                         | necessary                 |              |               |
| Remodel         | TBD   | TBD                             | TBD                               |                           |              |               |

| 2. | Next Steps: Identified in August 2, 2005 meeting   |  |  |  |
|----|--|--|--|--|
|    | a. Prioritize Tasks  | Discuss and initiate action at Sept 6 <sup>th</sup> meeting. |  |  |
|    | b. Develop Action Plans  | incetting.   |  |  |
|    | c. Assign Work Teams   |  |  |  |
|    | <ul> <li>d. Develop Training Plan</li> <li>[] Workflow Assessment</li> <li>[] Conflict Management</li> <li>e. Review Resident Move Plan</li> </ul> |  |  |  |
| 3. | Planned Support for LHHRP  |  |  |  |
|    | <ul> <li>Equipment Manager to Procure &amp; Install FFE<br/>(TAB D)</li> </ul>   | DRAFT RFPs in process  | Intend to let RFPs Fall'05   |  |
|    | (TAB D)<br>5. I.T. Integration Services Consultant (TAB E)   | "  | "  |  |
|    | c. Facility Commissioning Services (TAB F)   | "  | "  |  |
|    | d. Program Development Grant for Greenhouse,<br>Farm and Orchard (TAB G)   | \$70,000 grant received. Need to establish a fiscal Agent    | LHH to collaborate with Grant<br>staff in developing therapeutic<br>program. |  |
|    | e. Consider Consultant to Perform Organization<br>needs Assessment and Recommendations   | TSC to discuss scope of service, schedule & budget           |  |  |
|    |  |  |  |  |

| ΤΟΡΙΟ   | DISCUSSION   | ACTION   | PRIO-<br>RITY |
|---|--|--|---------------|
| 4. Review of Architecturally Significant Equipment Planning   |  |  |               |
| a. Items Purchased through Turner Contract (TAB B)  | Project Team will monitor purchase and installation.                                     | Project Team to monitor  |               |
| b. Nutrition Services Equipment Final Approval (TAB C)  | Project Team will monitor purchase and installation.                                     | Project Team/Nutrition Services<br>To monitor  |               |
| c. Verification of Other Departments Completed.<br>Final Approval Pending Receipt of Data Reports.<br>(Nursing units, Medical Division, Therapy<br>Areas, Pharmacy Department, Activity<br>Therapy) Radiology Specifications in Progress  | Anshen+Allen to provide final data reports   | Coordinate final review and sign<br>off by Division Heads/Dept.<br>Managers.   |               |
| <ul> <li>d. Pharmacy Omni-Cell or Equivalent<br/>Specifications: Pending Results of Pilot<br/>Program</li> <li>e. Develop Specifications for Radiology</li> <li>Provide PACS for all imaging</li> <li>Determine feasibility of CAT scan and<br/>Mammography at Dock</li> <li>Apply to L&amp;C for Fluoroscopy Waiver</li> </ul> | Implement pilot project and evaluate<br>results.<br>Direct digital Radiography Preferred | Develop specifications and budget<br>for Omnicell in new facility.<br>Specify and price equipment.<br>Transmit information to Project<br>Team so Architects can complete<br>room design. |               |
| <ul> <li>5. Review of Moveable Furniture, Fixtures &amp; Equipment Planning <ul> <li>a. Gene Burton &amp; Associates specifications complete (quantity/type)</li> <li>b. Kai Yee Woo Interiors &amp; Furniture specifications complete (quantity/type)</li> </ul> </li> </ul>   |  |  |               |

|    | ΤΟΡΙΟ  | DISCUSSION   | ACTION  | PRIO-<br>RITY |
|----|--|--|---|---------------|
|    | <ul> <li>c. Verification and Final Approval Needed on All<br/>Items</li> <li>d. Suggested Process: New Products Subcommittee<br/>Provides Interdisciplinary Review and Approval</li> <li>e. Review FFE with Consultant</li> <li>f. Departmental Sign Off Prior to Purchase</li> </ul>                | Department Managers to review and<br>approve FFE<br>Interdisciplinary Review | Coordinate review and approval  |               |
| 6. | Evaluation of Life Cycle Cost of Flooring Materials         a. Carpeting Evaluation         b. Hard Flooring Surface Evaluation  | Develop Evaluation Criteria,<br>Collect Data<br>"                            | Make decision on carpeting<br>Project Team and Operations<br>collaborate on materials selection |               |
| 7. | <ul> <li>Evaluating New Work Flow Issues and<br/>Developing Work Plans</li> <li>a. Involve Labor in the Beginning</li> <li>b. New Nursing Unit Operations</li> <li>c. Resident Care Assistant Concept</li> <li>d. Social Dining Program Operation</li> <li>e. Resident Laundry Processing</li> </ul> |  |   |               |

|                      | ΤΟΡΙϹ   | DISCUSSION                | ACTION   | PRIO-<br>RITY |
|----------------------|---|---------------------------|--|---------------|
| f<br>f<br>i<br>j     | <ul> <li>Medication Distribution</li> <li>Clinical Record Management/Electronic<br/>Medical Record. (I.T.'s Effect on Work Flow)</li> </ul> |                           |  |               |
| a.<br>b.<br>c.<br>d. |   | Project Team Responsible. | Provide LHH Approval to occupy<br>New Facility |               |

|     | TOPIC   | DISCUSSION   | ACTION                             | PRIO-<br>RITY |
|-----|---|--|------------------------------------|---------------|
| 9.  | Future Operating Budget Planning Issues   |  |                                    |               |
|     | a. Transition Costs   |  |                                    |               |
|     | <ul> <li>Warranty Extensions/Services Agreement<br/>Options</li> </ul>  | Project Team to provide to LHH to evaluate cost/benefits |                                    |               |
|     | c. Pro Forma Operating Budget   | Kaufman Hall/HFS will complete once                      |                                    |               |
|     | d. Utility Cost Projections   | scope of project is determined                           |                                    |               |
| 10. | Resident and Departmental Move Plans  |  |                                    |               |
|     | a. Resident and Family Orientation  |  |                                    |               |
|     | b. Develop Departmental Move Plans  |  |                                    |               |
|     | c. Refine Resident Move Plans (TAB H)   |  |                                    |               |
|     | d. Cohorting Resident Population  |  |                                    |               |
| 11. | Assisted Living Planning  |  |                                    |               |
|     | a. Confirm Size/Scope & Location  | Policy decision required by City                         | Initiate Planning Process after    |               |
|     | <ul> <li>b. Develop Planning Process/Participation</li> <li>Long Term Care Coordinating Council</li> <li>Mayor's Office of Housing</li> <li>DHP/HUH</li> <li>Federal Department on Aging</li> <li>Other Stakeholders</li> </ul> | Leadership   | size/scope and location determined |               |

| ΤΟΡΙΟ  | DISCUSSION | ACTION | PRIO-<br>RITY |
|--|------------|--------|---------------|
| 12. Project Evaluation: Measuring Outcomes   |            |        |               |
| a. Pebble Project  |            |        |               |
| b. Improved Resident Care Outcomes, Satisfaction<br>and Quality of life                                |            |        |               |
| c. Improved Staff Recruitment and Retention  |            |        |               |
| d. Identify and Measure Operating Efficiencies   |            |        |               |
| e. Increase Safety in the Environment of Care  |            |        |               |
| f. Enhance Image of LHH in the Community   |            |        |               |
| g. Academic Research Partnerships  |            |        |               |
| h. Disseminate lessons learned through Publishing<br>and Presenting                                    |            |        |               |
| 13. Communication  |            |        |               |
| a. Comprehensive Communication Program for<br>Residents, Families, staff, Volunteers, and<br>Community |            |        |               |
| b. Celebrate Accomplishment of Major Milestones  |            |        |               |
| c. Leverage Public Relations Value of Project  |            |        |               |
| d. Plan Opening Ceremony, VIP Events   |            |        |               |
| e. External Stakeholders (Volunteers Inc., etc)  |            |        |               |

| TOPIC   | DISCUSSION                                  | ACTION   | PRIO-<br>RITY |
|---|---|--|---------------|
|   |   |  |               |
| 13. Administrative Tasks and Responsibilities   |   |  |               |
| a. Transformational Leadership  |   |  |               |
| b. Leading Cultural Change  |   |  |               |
| c. Update Policies and Procedures   |   |  |               |
| <ul> <li>Administrative</li> <li>Departmental</li> <li>Safety and Emergency Preparedness</li> </ul> |   |  |               |
| 14. Staff Orientation and Training Program<br>Development   |   |  |               |
| a. Develop Scope and Budget for Training Program  |   |  |               |
| b. Nurse Call System Demonstration  | Presented September 1, 2005                 | Explore I.T. integration                                     |               |
| c. Familiarization with New Facility and Systems  | Interactive TV Demonstrated August 31, 2005 | opportunities<br>Determine TV functionality<br>needed at LHH |               |
| d. Comprehensive Training Program<br>(Safety, Emergency Preparedness, etc.)                         | 2005  |  |               |
| e. Soarian System User Training   |   |  |               |
| f. Skill Validation   |   |  |               |
| 15. Fundraising   |   |  |               |
| a. Determine Need   |   |  |               |

|        | TOPIC   | DISCUSSION                                | ACTION   | PRIO-<br>RITY |
|--------|---|---|--|---------------|
| b.     | Status of LHH Foundation                              |   |  |               |
| c.     | Donor Recognition                                     |   |  |               |
| 16. Co | onstruct New Laundry                                  |   |  |               |
| a.     | Select Site   | Consulting Report due September 12, 2005. | Review report, confirm site, and confer with Real Estate Dept. |               |
| b.     | Secure Lease  | 2005.                                     | regarding lease.   |               |
| c.     | Design & Build  |   |  |               |
| d.     | Budget for Laundry Staff and Backfill Positions       |   |  |               |
| e.     | Train Staff   |   |  |               |
| f.     | Activate Laundry                                      |   |  |               |
| 17. I  | ſ/Convergent Technology                               |   |  |               |
| a.     | I.T. Planning and Procement Services                  | Provide by DPH                            | Plan in development  |               |
| b.     | Phone Switch  | Provide by DTIS                           | Plans in development   |               |
| c.     | Integration Opportunities                             | Research and explore with consultants     | Convergent Technology Task                                     |               |
| d.     | Define functionality desired at LHH                   | "   | Force to lead  |               |
| e.     | Determine Financing Method                            | "   |  |               |
| f.     | Develop a Long Term Partnership with I.T.<br>Provider |   | "  |               |

| ΤΟΡΙΟ   | DISCUSSION                                       | ACTION  | PRIO-<br>RITY |
|---|--|---|---------------|
| <ul> <li>18. Activity Therapy</li> <li>a. Develop Decentralized Model</li> <li>b. Art Programs</li> <li>c. Greenhouse/Farm/Orchard Program</li> <li>d. Pools/Wellness Center</li> <li>e. TV Programmatic</li> </ul>   |  |   |               |
| <b>19. LEEDS Certification</b> □ Kitchen Waste/Organic Recycling         □ Green Housekeeping or Healing Garden         □ Education and Outreach Program         □ Integrated pest Management or 95% Waste Management | Department of Environment to provide<br>criteria | LHH to evaluate and develop<br>Compliance programs                                |               |
| <ul> <li>20. Safety Program</li> <li>a. People</li> <li>b. Systems</li> </ul>   | Operations/Construction Committee to monitor     | Ops/Construction Committee to<br>intervene to improve performance<br>as necessary |               |

| TOPIC  | DISCUSSION | ACTION | PRIO-<br>RITY |
|--|------------|--------|---------------|
| 21. Other Business/Next Steps                                    |            |        |               |
| a. Noise Reduction Efforts: design, equipment and staff training |            |        |               |
| 22. Adjournment  |            |        |               |
|  |            |        |               |