

## DECLARATION OF PATRICK MONETTE-SHAW

I, Patrick Monette-Shaw, declare that I have personal knowledge of the facts contained herein and if called as a witness could competently testify thereto regarding the following:

1. I am the authorized energy subscriber. I reside at 975 Sutter Street #6, San Francisco, CA 94109.
2. I contacted the California Public Utilities Commission's (CPUC) Consumer Affairs Branch (CAB) on or about March 19, 2024, to report unauthorized charges and my experience with AAA Natural Gas.
3. I was contacted by staff from the CPUC's Utilities Enforcement Branch (UEB) on May 3, 2024, and confirmed an unauthorized change of service for natural gas from Pacific Gas & Electric to AAA Natural Gas.
4. UEB staff contacted me and sent me a copy of the third-party verification (TPV) recording that AAA Natural Gas provided as proof of customer enrollment authorization.
5. I spoke to an AAA representative on January 19, 2024, and answered some questions to confirm my identity. The AAA agent did not ask for permission to switch providers and I did not consent to participate in a TPV agreement.
6. Based on my review of the TPV recording, someone falsely identifying himself as Patrick Monette-Shaw is the customer on record authorizing the switch in provider. I affirm that my voice was present on the recording until 0:03:20. However, all responses provided beginning in 0:4:03 are not my voice. In addition, I do not have any recollection of responding to the questions in the TPV recording.
7. Neither I nor any member of my household ordered or authorized Core Transport Agent service from AAA Natural Gas.
8. If needed, I would be willing to travel to San Francisco, at State expense, to testify in a hearing regarding my experience with AAA Natural Gas.

**Please note that if I am asked to travel in San Francisco to testify, I would be reimbursed for all expenses including meals at the State rate.**

I declare under penalty of perjury that the foregoing is true and correct to the best of my knowledge.

Executed on June 18, 2024, at San Francisco, California.

Sean Patrick Monette-Shaw

Signature

Sean Patrick Monette-Shaw (blue ink!)