



LITEM	DISCUSSION
<p><b>FACILITY REPORTED INCIDENTS (FRI)</b></p>	<p><b>During March and April 2022, LHH submitted a total of 40 FRIs to CDPH; there were 2 anonymous complaints from CDPH. The FRIs include allegations of abuse, adverse events, and other reportable issues. CDPH has initiated investigation into some of the cases but final determination of potential deficiencies has not been determined for all cases.</b></p> <p><b><u>March: 27 cases (25 FRI; 2 anonymous complaint)</u></b> <i>(2 no deficiencies; 2 pending outcome; 23 investigation not started by CDPH)</i></p> <ul style="list-style-type: none"> <li>• 21 allegations of abuse               <ul style="list-style-type: none"> <li>○ Resident to resident: 16 <i>(15 investigation not started by CDPH; 1 pending outcome)</i></li> <li>○ Staff to resident: 2 <i>(2 investigation not started by CDPH)</i></li> <li>○ Injury of Unknown Source: 3 <i>(2 investigation not started by CDPH, 1 pending outcome)</i></li> </ul> </li> <li>• 3 theft/fiduciary abuse               <ul style="list-style-type: none"> <li>○ Resident to resident: 1 <i>(1 investigation not started by CDPH)</i></li> <li>○ Other to resident: 1 <i>(1 investigation not started by CDPH)</i></li> <li>○ Staff to resident: 1 <i>(1 investigation not started by CDPH)</i></li> </ul> </li> <li>• 1 adverse event               <ul style="list-style-type: none"> <li>○ Major injury: 1 <i>(1 investigation not started by CDPH)</i></li> </ul> </li> <li>• 2 anonymous complaint <i>(2 no deficiencies)</i></li> </ul> <p><b><u>April: 16 cases (16 FRI)</u></b> <i>(16 investigation not started by CDPH)</i></p> <ul style="list-style-type: none"> <li>• 12 allegations of abuse               <ul style="list-style-type: none"> <li>○ Resident to resident: 8 <i>(8 investigation not started by CDPH)</i></li> <li>○ Staff to resident: 3 <i>(3 investigation not started by CDPH)</i></li> <li>○ Injury of Unknown Source: 1 <i>(1 investigation not started by CDPH)</i></li> </ul> </li> <li>• 4 theft/fiduciary abuse               <ul style="list-style-type: none"> <li>○ Other to resident: 4 <i>(4 investigation not started by CDPH)</i></li> </ul> </li> </ul>
<p><b>SURVEY UPDATES</b></p>	<p><b>1. Unannounced Site Visit on 03/08/22</b></p> <ul style="list-style-type: none"> <li>• Two surveyors onsite to review twelve facility reported incidents and one anonymous complaint. The anonymous complaint had no deficiency; two out of the twelve received negative deficiency, and remaining remains received verbal outcome of no deficiency.</li> <li>• Surveyor also requested for complete list of Staff Vaccination for compliance of F-888.</li> </ul> <p><b>2. Unannounced Site Visit 03/16/22 to 3/28/22</b></p> <ul style="list-style-type: none"> <li>• Six CDPH surveyors and one CMS surveyor were onsite for 2<sup>nd</sup> revisit and evidence of compliance for the Substandard Care Survey.</li> </ul>



	<ul style="list-style-type: none"> <li>• During the 2<sup>nd</sup> revisit survey, CDPH suveyors issued Immediate Jeopardy on 3/22/22 due to additional 4 findings. Immediated Jeopardy was lifted on 3/27/22.</li> <li>• On 3/28/22, 2<sup>nd</sup> revisit survey continued to have findings related to PASARR, care plan, possession of contraband items, and facility assessment.</li> </ul> <p><b>3. Site Visit on 04/11/22 to 4/13/22 Termination Revisit</b></p> <ul style="list-style-type: none"> <li>• Eleven surveyors (9 CDPH surveyors and 2 CMS surveyors) were onsite</li> <li>• Exit conference on 4/13/22 with 27 preliminary findings related to care plan, assessment, missed medications, and infection prevention control issues.</li> </ul>
<p><b>PLAN OF CORRECTION UPDATES/REPORTING</b></p>	<ol style="list-style-type: none"> <li>1. <b>Resubmitted POC on 03/08/22</b> <ol style="list-style-type: none"> <li>a. F 689 Free of Accident Hazards/Supervision/Devices (from the Substandard Care Revisit on January 20<sup>th</sup> and 21<sup>st</sup>)           <ol style="list-style-type: none"> <li>i. Scope and Severity E = A pattern with no actual harm with potential for more than minimal harm that is not immediate jeopardy.</li> </ol> </li> </ol> </li> <li>2. <b>Submitted Plan of Action (POA) on 03/25/22</b> <ol style="list-style-type: none"> <li>a. Immediate Jeopardy was placed on the facility on March 22<sup>nd</sup> around 1600. A POA was accepted by CDPH on March 25<sup>th</sup></li> </ol> </li> <li>3. <b>Resubmitted POC on 04/05/22</b> <ol style="list-style-type: none"> <li>a. F 684 Quality of Care</li> <li>b. F 755 Pharmacy Services</li> </ol> </li> <li>4. <b>Submitted POC on 04/05/22</b> <ol style="list-style-type: none"> <li>a. F 600 Freedom from Abuse, Neglect, and Exploitation</li> </ol> </li> <li>5. <b>Submitted POC on 04/08/22</b> <ol style="list-style-type: none"> <li>a. F 645 PASARR Screening for MD &amp; ID</li> <li>b. F 656 Develop/Implement Comprehensive Care Plan</li> <li>c. F 689 Free of Accident Hazards/Supervision/Devices</li> <li>d. F 838 Facility Assessment</li> </ol> </li> </ol>
<p><b>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</b></p>	<p><b>Total of 12 FRIs were investigated through document requests</b></p> <p><b>January:</b></p> <ol style="list-style-type: none"> <li>1. <b>Telephone/email request (3/1/2022):</b> 2 FRI related to allegation of abuse</li> <li>2. <b>Telephone/email request (3/2/2022):</b> 1 FRI related to allegation of abuse</li> <li>3. <b>Telephone/email request (3/8/2022):</b> 1 FRI related to allegation of abuse</li> <li>4. <b>Telephone/email request (3/14/2022):</b> 2 FRI related to allegation of abuse</li> <li>5. <b>Telephone/email request (3/18/2022):</b> 1 FRI related to AWOL, 2 FRI related to allegation of abuse</li> <li>6. <b>Telephone/email request (3/22/2022):</b> 3 FRI related to allegation of abuse</li> </ol>
<p><b>ONGOING SITE VISITS</b></p>	<p><b>None.</b></p>



<b>PENDING SITE VISITS</b>	<b>207 FRI pending without document request or call/visit.</b>
<b>UPCOMING SURVEYS</b>	<b>None.</b>
<b>CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES</b>	Quality Management has begun daily rounding across units to ensure the best practices are being implemented as it relates to infection prevention and control, risk management, patient safety, and regulatory expectations. Daily feedback will be shared with the unit leadership.



Outcome of Facility Reported Incidents (FRIs)



